

The Department of Statistics



دائرة الإحصاءات العامة
Department of Statistics

Quality Department

**The Department of Statistics was established in 1949
and became operational under the Statistics Act No.**

.12 of 2012

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Quality department

Values

- Excellence in providing a high quality service
 - Team work
 - meeting the expectations of respondents
- equal opportunities
 - Commitment, affiliation and pride in DoS

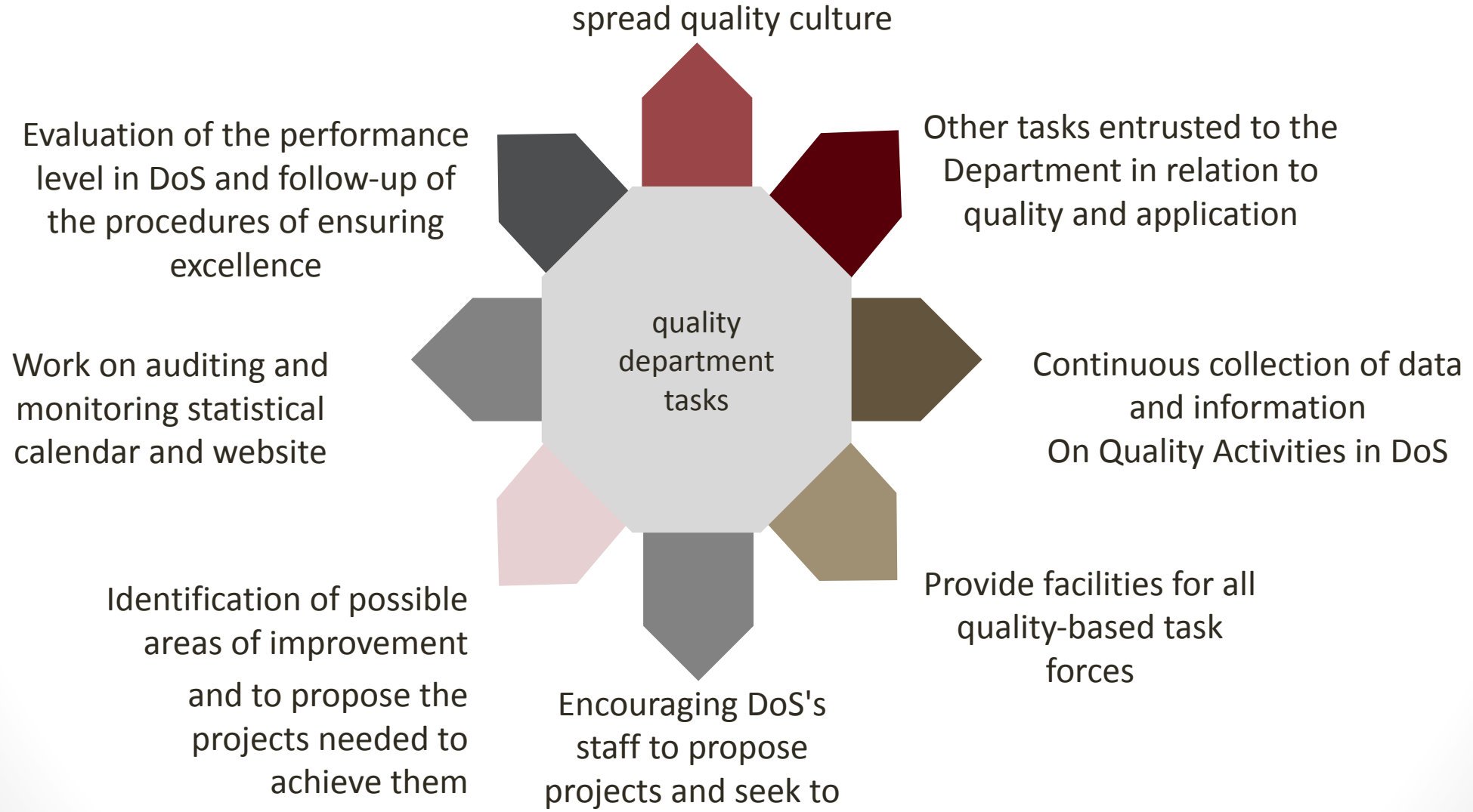
The department's message

- Develop quality models and apply them to international best practices.
- Assess the quality of data and surveys and track their procedures step by step
- Apply for Quality certificates ISO9001
- Dissemination of quality culture in all departments and directorates in DoS and application of approved quality guides.

The department's vision

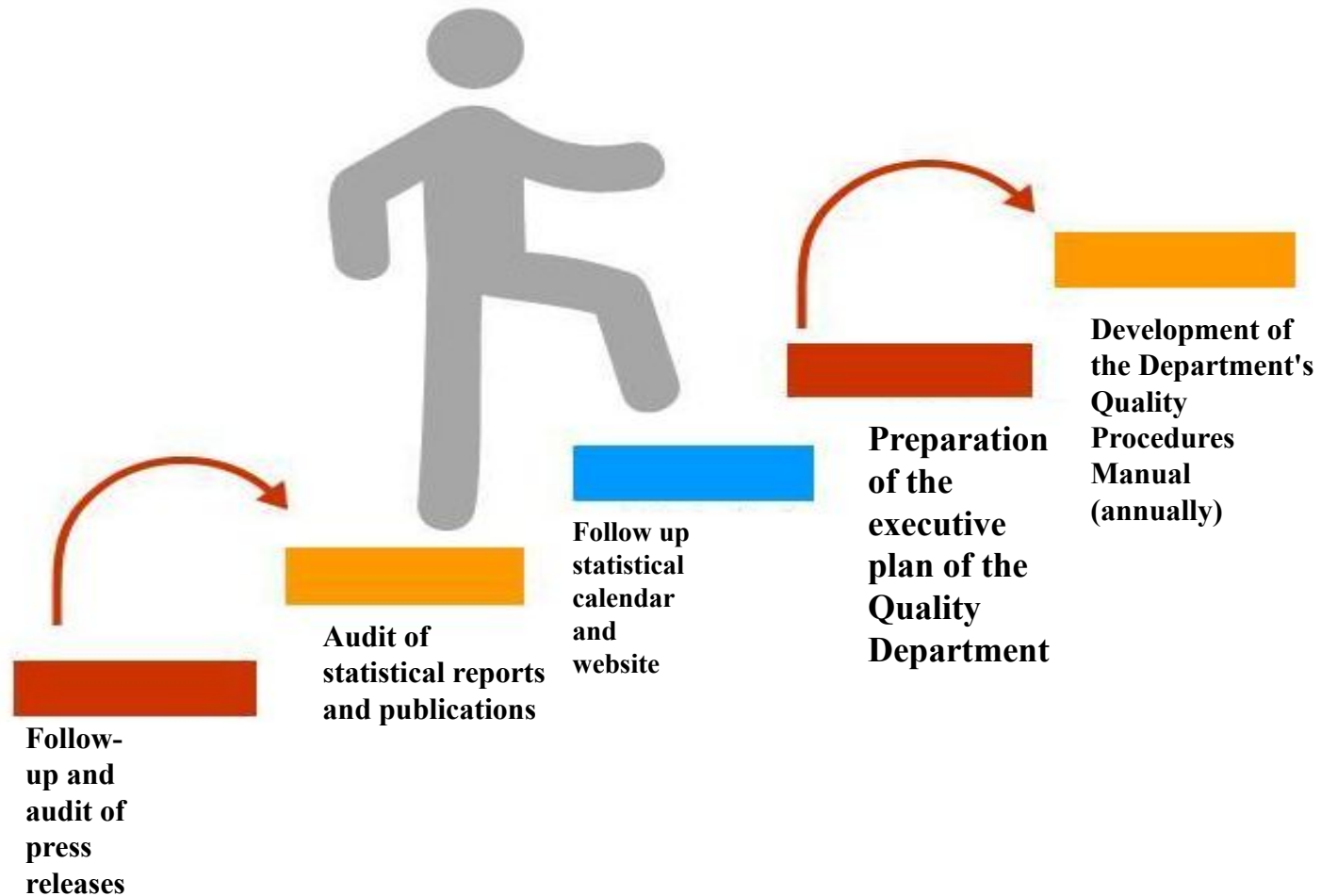
The Jordanian Department of Statistics should be the most accurate and quality oriented in issuing statistical figures and be the primary source nationally and internationally

Quality department tasks





Quality department tasks





Development of DoS's Quality Procedures Manual (annually)

Strategic objective: To strengthen the DoS's role in leading the Jordanian statistical system

Operational Objective: Develop Quality Procedures Manual (annually)

• **Quality Procedures Manual File Approved**

• **Quality Procedures Measurement Manual File Approved**

• **Certified Statistical Business Procedures Guide File**



2. Follow up statistical calendar and website

Strategic objective: To strengthen the DoS's role in leading the Jordanian statistical system

Operational objective: Enhance the website and follow up statistical calendar

Follow-up and update the website first and issue a report on the quality of the website showing the advantages and points of improvement.

Follow up statistical calendar, check publication , news, publication dates and match with statistical figures

3. Audit of statistical reports and publications

Strategic objective: To strengthen the DoS's role in leading the Jordanian statistical system
Operational objective: To ensure the quality of the data production and dissemination processes of the statistical system's components



Audit of statistical reports and publications



importance and objectives of the quality dept. tasks in general

- Establish a culture of quality and its importance, and meet standards requirements in the field of statistical work.
- Provide perspectives interested in exploring possibilities for solving future problems and making decisions about the best way to improve.
- Standardize the quality policy so that it is applied to all surveys in the DoS.
- Promote surveys to become of high quality.

Overview of the evaluation of surveys

This is the process by which the quality of the survey is measured by applying quality standards based on all stages by:

1. An operational plan for the implementation mechanism of statistical activities is time-bound.
2. Application of the three quality and survey-based manuals.
3. Identify strengths, weaknesses, challenges and opportunities for improvement of the survey.
4. Assessment of the survey through the seven phases, which begin with the needs determination phase and end with the dissemination phase (GSBPM).
5. Extract an evaluation report showing the results applied that were not applied in these behaviors during the evaluation period.

Evaluation implementation procedures

- **first:**

- Implementation of quality standards adopted through the three quality guides:

- a. " Quality Procedures Manual for Statistical Works.

- b. Quality Procedures Manual.

- c. Quality Measurement Manual.

- **second:**

- Application (survey execution mechanism).

- **third:**

- Communicate with survey supervisors to obtain the correct information regarding the implementation mechanism.

- **fourth:**

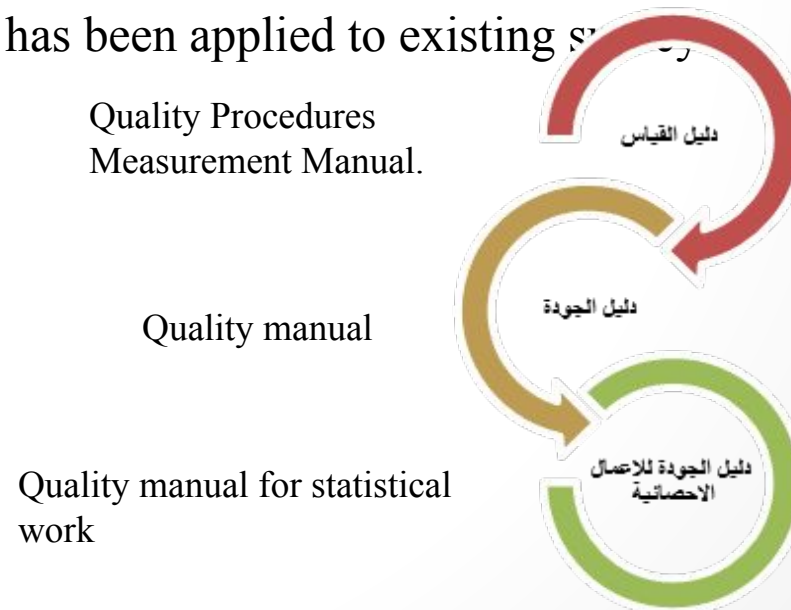
analysis

- **fifth:**

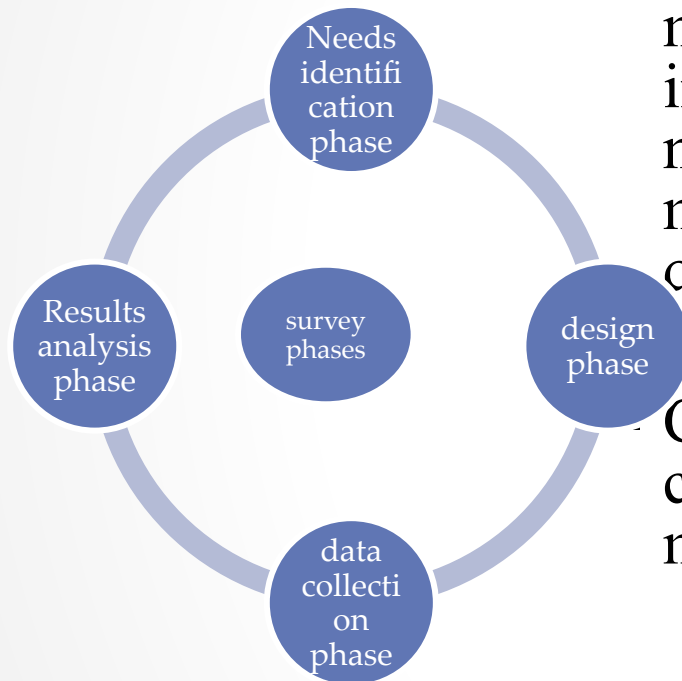
- write a final report on the extent of application of quality points and give them a score.

Application of quality guides

- Enhancing the Department's role in leading the Jordanian statistical system through the continuous development of the quality manual.
- The basics of quality have been applied based on the quality manual approved in the department, namely:
 1. Quality manual for statistical work.
 2. Quality Procedures Manual.
 3. Quality Procedures Measurement Manual.
- The manual has been applied to previous surveys and has been applied to existing surveys.



Survey Implementation Mechanism



- An operational plan for the implementation mechanism of statistical activities is time-bound, including levels (full application, partial application, non-applicable, not applied), by holding numerous meetings in the Quality Section and fully adopting the questions asked. (Survey implementation mechanism)

Communicate with survey supervisors to obtain the correct information regarding the implementation mechanism.

main challenges

development of statistics

**Strive to develop the
Department of Statistics into
an interactive statistical
centre**

employee development

**Work on transformation from
management culture to
organizational culture of statistical
work to keep abreast of variables by
holding courses for many statistical
software as the language of R
LAUNGUGE**

website

**Biannual website
development and follow-up**

The most important challenges of census through registers

development of registers

Developing administrative registers to contribute to the production of statistics on indicators of sustainable development goals.

general housing and population census

Endeavour to develop a methodology and action plan for all stages of the main activities of the general population and housing census 2025

First, assess the quality of data in the registers

Follow-up of registers' metadata

III: Integration of different data sources

automation of registers

Automation of registers, orientation towards electronic systems and services, contributing to the production of statistics quickly and with high quality, as a section of quality management was created to monitor the quality of statistical work electronically.

cooperation with institutions

Cooperation between statistical agencies and official institutions in the field of building administrative registers.

Thank you

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